

Technician / Computer Operator (Classroom Services) (Ref: 2200732) Office of the Chief Information Officer

The Office of the Chief Information Officer (OCIO) has a vision to be a world-class provider of information and communications technology services and solutions to support and enhance teaching, learning, research and administration of the University.

The OCIO provides quality services to support all central information systems in support of teaching, learning, research and administration. It places emphasis on staff's career/professional development. The Office is looking for quality professionals to fill the vacancy of Technician / Computer Operator.

The appointee will be responsible for handling classroom hotline; supporting daily learning and teaching activities in teaching venues as well as providing support to various events in regard to audio-visual (AV) infrastructure and operation. He/She is also responsible for maintaining the AV infrastructure and resources of the University; handling project tendering and procurement of AV resources and the implementation. Shift duty is required.

Applicants should have a Bachelor's degree in IT / Electronic Engineering or related disciplines with at least 3 years of working experience in the support of AV equipment, PC software and hardware, and networking technologies. Those having an associate degree or a higher diploma in related disciplines with at least 1 year of relevant working experience may be considered for the post of Computer Operator. They should be proficient in English and Chinese; able to handle multiple tasks simultaneously and work proactively, independently and with good team work. They should be service-oriented with good interpersonal and communication skills and be able to work under pressure. Tendering experience and knowledge in AV hardware and software for broadcast, live sound and lighting would be an advantage.

Salary will be commensurate with qualifications and experience.

Initial appointment will be made on a fixed-term contract. Fringe benefits include contract-end gratuity, leave, medical and dental benefits.

The University only accepts and considers applications submitted online for this post. Applicants should complete the [online application form](#) and upload a full CV on or before **10 August 2022**. Applications which are incomplete or without the required documents may not be considered. Personal data provided by applicants will be used for recruitment and other employment-related purposes. For details of the Personal Information Collection Statement, please refer to <http://www.eduhk.hk/jobsopp/index.php?glang=en>.

All applications will be treated in strict confidence. Only those who are shortlisted will be contacted. The University reserves the right not to fill the position(s) advertised.

Further information about the University is available at <http://www.eduhk.hk>.

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