



Join Bank of China (Hong Kong) Limited, to become a high caliber professional of our team.

The IT Department of BOCHK comprises of five domains, including Application Development, Data Management, Data Center, Technology & Service Management and Technology Risk Management. We govern and manage all IT related initiatives and risks covering the entire group, including BOCHK, Southeast Asian entities of BOCHK, Asian and Pacific Data Center of BOC, and affiliated organizations and subsidiaries within the BOCHK Group. The position below is open for applications now.

### **System Administration Manager (IT Project & Service Management)**

Job No.: 498475

Employment Type: Full time

#### **Responsibilities:**

- Provide service management and monitor service quality of outsourcing and insourcing service
- Coordinate related teams to ensure compliance with service level agreement and procedures
- Ensure IT services provided are ISO20000 compliant
- Manage and monitor progress of IT projects
- Manage IT procurement process covering IT hardware, software, and service.

#### **Requirements:**

- Bachelor's degree in Computer Science, Computer Engineering or related technical field
- Minimum 3 years working experience in project management / procurement management
- Functional knowledge and implementation experience of IT Service Management (ITSM) frameworks is preferred
- Experience in Project Management / Procurement Management is preferred
- Process minded, proactive, and agile are an advantage
- Self-motivated and able to work independently under pressure

We offer competitive remuneration package and comprehensive fringe benefits to the right candidate. Interested parties, please click "[Apply Now](#)" to submit your application. For more job opportunities, please visit our "[Career Website](#)".

(Personal data collected will be used for recruitment purposes only)