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Senior Infrastructure Manager / Infrastructure Manager

Duties:

- Serve contract assignments under InfoTech's headcount, full-time second to a statutory body;
- Work under the supervision of respective general manager / senior manager of the Information Technology Division of the MPFA (ITD) with the role of Senior Infrastructure Manager / Infrastructure Manager to:

  (a) Assist the supervisor to oversee the planning, design, development, acceptance testing, implementation and operation of the IT infrastructure of the eMPF Platform (the "Platform"), which is being developed, and will be administered and operated by a third party delivery partner (the "Delivery Partner");

(b) Develop the monitoring framework and mechanism in respect of the IT infrastructure design, development, testing, implementation and operation;

(c) Ensure the IT infrastructure, including servers, storage, network, virtualization, security controls, disaster recovery, service level standards, cloud management, system management, service management, data centre services, etc. fully comply with the relevant requirements, standards, policies, guidelines and best practices;

(d) Work closely with the Delivery Partner, data centre service providers and other contractors to review deliverables, including but not limited to the completeness and reasonableness of the detailed work submitted, comparing with market practices;

(e) Provide regular and ad hoc reporting to management on work progress and issues handling;

(f) Coordinate with the Delivery Partner, data centre service providers, other contractors, business partners, as appropriate, for example, on infrastructure design, implementation, problem management, change management, etc.

(g) Propose technical solutions, infrastructure design, technologies and products to use, standards to adopt, capacity required, etc. Estimate the cost, prepare detailed documentation;

(h) Perform procurement activities;

(i) Perform other duties as directed by the MPFA/the Company from time to time.

Requirements:

- A recognized degree preferably in Computer Science or IT, or equivalent; AND five passes in subjects including Chinese Language, English Language (Syllabus B) (at least Level 2 from 2007 onwards for the language papers) and Mathematics in the HKCEE, or equivalent;
- Good command of written and spoken English and Chinese;
- Good interpersonal, communication, problem solving and analytical skills;
- In possession of technical research and analytical capabilities;
- Excellent technical writing skills and solid experience in preparation of technical documentation;
- Eagerness and aptitude to learn new technologies;
- Mature, customer-oriented, independent, flexible and a good team player; and
- At least 8 years of solid experience in four or more of the following areas in large corporations or government departments:
  o Windows and Unix server administration;
  o SAN storage administration, backup & recovery administration, disaster recovery planning;
  o LAN/WAN administration;
  o Information security administration;
  o Cloud and virtualization platform administration;
  o Management of large-scale infrastructure project; and
  o Data Center & IT service management.
- Professional certification in any of the above areas will be an advantage.

Original JD   Application: mailbox3@infotech.com.hk   Direct: (852) 3978 8032