Position: Technical Lead (Service Enablement)

Location: New Territories

Ref. no : 20008026

The Department

Our IT Operations, Systems Assurance and Shenzhen Technology Centre drives and leverages technology refreshment and best practice service management principles, to provide cost-effective and efficient infrastructure and technical environment, system/test assurance, data centre management and valued end-user services.

The Job

- Work in Logging and Monitoring team to design, develop, implement and support logging and monitoring platforms

- Work collaboratively with the development team to design and perform End-to-End monitoring solution

- Work with architecture and infrastructure team to perform technical design and construction

- Design and develop different monitoring matrix (e.g. Dashboard) to facilitate system monitoring

- Monitor usage and performance of the logging and monitoring platforms

About You

- University degree or above in Computer Science or Engineering or equivalent

- At least 5 years of experience in monitoring engineering and/or support

- Working experience on large scale software development/maintenance experience, in particular high throughout online transaction processing system

- Experienced with end-to-end monitoring across infrastructure, application, data

- Experience with public cloud services would be an advantage (AWS, Azure)

- Good analytical and presentation skills

- Good technical knowledge in implementing, troubleshooting, performance tuning of system and application services

- Experience with application monitoring tools (JMX, AppDynamics, Prometheus, Telegraf, Grafana)

- Experience with logging and collection solutions (ELK, Splunk)

- Experience with data presentation tools (Grafana, Kibana, Splunk)

- Automation scripting (such as Ansible, Bash, Powershell, etc)

- Experience in container based environments is an advantage (Kubernetes)

- Experience in test driven development, testing tools and frameworks, e.g. Junit

- Solid Agile understanding / experience

To apply

Applicants are welcome to submit application via the link below:

https://careers.hkjc.com/psp/cgxprd/EMPLOYEE/HRMS/c/HRS_HRAM_FL.HRS_CG_SEARCH_FL.GBL?Page=HRS_APP_JBPST_FL&Action=U&FOCUS=Applicant&SiteId=20&JobOpeningId=20008026&PostingSeq=1

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