

TRANSF-ORM BUSINESS

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TECHNOLOGY DISRUPTIONS

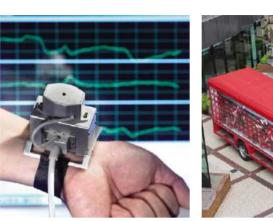
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Innovating for a sustainable future



At PolyU, research is an integral part of academic life. We turn innovative ideas into reality through applied research and knowledge transfer. We not only strive to meet the changing needs of society, but also enhance the sustainable development of the world.



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Hong Kong International Computer Conference 2013 26 - 27 November 2013, Hong Kong Convention and Exhibition Centre

Content

Message from Guest of Honour

The Hon. Gregory SO Kam-leung, GBS,

Messages from Honoured Guests

The Hon. CY LEUNG, GBM, GBS, JP 王志民先生 The Hon. Mrs. Carrie LAM CHENG Yuet-The Hon. John C. TSANG, GBM, JP The Hon. Jasper TSANG Yok-sing, GBS, J Miss Susie HO Shuk-yee, JP The Hon. Charles Peter MOK Mr. Daniel LAI, BBS, JP

Message from Organiser

Mr. Michael LEUNG Kin-man Ir. Sunny LEE Wai-kwong, JP

Notes to Delegates

Conference Programme

Acknowledgment



JP	6
	7
	8
ngor, GBS, JP	9
	10
Р	11
	12
	13
	14
	15
	16
	17
	17
	18
	27



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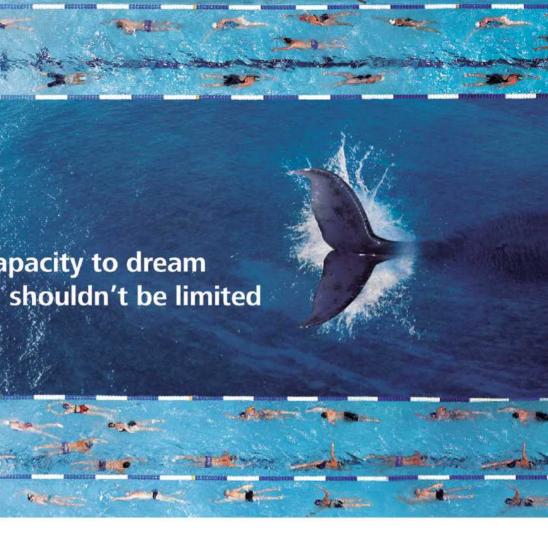
Leading Technologies:

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Is there a new customer hiding in your data?

Most organizations only use 1% of the data available to them. Smarter enterprises are analyzing more of their data to find more of their customers. By uncovering entirely new markets and improving experiences for existing customers, some businesses are getting more than \$10 back for every dollar spent on analytics.

This is Big Data & Analytics on a Smarter Planet.



Are you thinking too small about Big Data?



By 2005, the world bad generated a total of 130 billion gigabytes of data—a level expected to increase to 40 trillion gigabytes by 2020.



Only 0.5 percent of the 2.5 billion gigabytes of data generated every day is examined for its analytic value.

Count the mentions of "Big Data" you see today. Then count the times you see someone moving from Big Data promise to Big Data practice. On a smarter planet, a few enterprises are doing more than analyzing the data. They're using analytics to change how they think and serve their customers as individuals.

Predictive analytics can help you offer the ideal experience on any platform your customer chooses. Banco Itaú Argentina used analytics to identify likely customers and determine which offer would be most relevant to each. Getting more customers the right service on their phones, online or at the teller window helped the bank increase revenue by 40 percent.

Reaching customers on their terms.

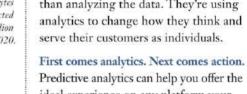
More organizations are using analytics to respond to customers' individual needs. The city of Bolzano, Italy, analyzes older residents' home sensors for abnormal

LET'S BUILD A SMARTER PLANET.



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energy use and possible leaks. Acting on the analytics keeps more aging people independent and has helped the city save an estimated 30 percent on elderly care and assistance.

The right action for every interaction.

If every employee shares insights from your company's customer interactions, every employee knows the right action to take with a customer. Centerstone, a healthcare provider, used data from 70,000 patient interactions to generate predictive models that help schedule services faster, letting clinicians spend more time seeing patients, without increasing staff.

Putting Big Data and analytics to work. Nearly every page of this publication heralds the promise of Big Data as an inexhaustible resource. A smarter enterprise doesn't merely draw insights from Big Data and analytics. It puts those insights to work with powerful actions. Learn more at ibm.com/analytics



The Big Data industry was worth \$3.2 billion in 2010. In 2015, it will be worth an estimated S16 9 billion





26 - 27 November 2013, Hong Kong Convention and Exhibition Centre

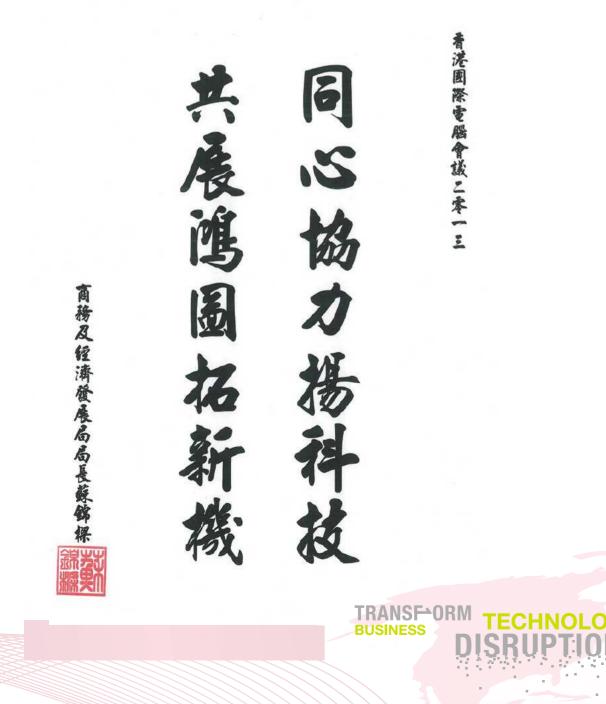


6

MESSAGE FROM GUEST OF HONOUR

The Hon. Gregory SO Kam-leung, GBS, JP

Secretary for Commerce and Economic Development, The Government of the HKSAR





MESSAGE FROM HONOURED GUEST

The Hon. C Y LEUNG, GBM, GBS, JP

Chief Executive, Hong Kong Special Administrative Region

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26 - 27 November 2013, Hong Kong Convention and Exhibition Centre

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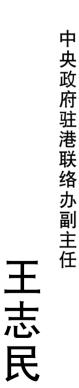


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MESSAGE FROM HONOURED GUEST

王志民先生 中華人民共和國中央人民政府駐香港聯絡辦公室副主任





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MESSAGE FROM HONOURED GUEST

The Hon. Mrs. Carrie LAM CHENG Yuet-ngor, GBS, JP

Chief Secretary for Administration, The Government of the HKSAR



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MESSAGE FROM HONOURED GUEST

The Hon. John C. TSANG, GBM, JP

Financial Secretary, The Government of the HKSAR



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MESSAGE FROM HONOURED GUEST

The Hon. Jasper TSANG Yok-sing, GBS, JP

President of Legislative Council, The Government of the HKSAR



香港國際電腦會議:夏一~

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26 - 27 November 2013, Hong Kong Convention and Exhibition Centre



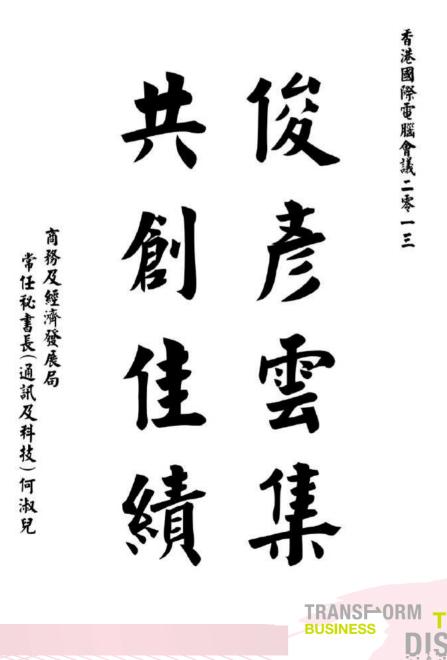
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MESSAGE FROM HONOURED GUEST

Miss Susie HO Shuk-yee, JP

Permanent Secretary for Commerce and Economic Development (Communications and Technology), The Government of the HKSAR





MESSAGE FROM HONOURED GUEST

The Hon. Charles Peter MOK

Legislative Councilor (Information Technology), Hong Kong Special Administrative Region

The Hong Kong International Computer Conference 2013

For 36 years, the Hong Kong International Computer Conference has been the flagship ICT event in Hong Kong, showcasing the development of our innovators, and providing a platform to demonstrate our professional excellence and industry best practice, and thereby disseminating the latest knowledge in ICT and its management to the industry as well as the public. The HKICC has thus developed itself to be the exemplary platform for collaboration among all industry practitioners, supporting to realise Hong Kong as a leading digital city in Hong Kong, or even the world.

So, I like to take this opportunity to express my gratitude for what HKICC and the Hong Kong Computer Society has achieved and contributed to Hong Kong in the past, and look forward to the continued success of the Conference this year and more fruitful exchange.

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Charles Mok Legislative Councillor (Information Technology)

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12

Hong Kong International Computer Conference 2013

26 - 27 November 2013, Hong Kong Convention and Exhibition Centre





26 - 27 November 2013, Hong Kong Convention and Exhibition Centre



MESSAGE FROM HONOURED GUEST

Mr. Daniel LAI, BBS, JP

Government Chief Information Officer, Office of the Government Chief Information Officer, The Government of the HKSAR

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Hong Kong International Computer Conference 2013 26 - 27 November 2013, Hong Kong Convention and Exhibition Centre

MESSAGE FROM ORGANISER

Mr. Michael LEUNG Kin-man

President, Hong Kong Computer Society Chairperson, HKICC2013 Organising Commitee Deputy Chief Executive & CIO, China Construction Bank (Asia) Corporation Limited

> I wish to extend a very warm welcome to all delegates attending the Hong Kong International Computer Conference 2013 (HKICC2013). This year, the Asia Pacific ICT Awards (APICTA), a prestigious regional event, will be held with the HKICC here in Hong Kong concurrently. These two prominent events will bring together professionals and leaders from different sectors, locally and overseas, to share their vast experiences in the innovative and indeed often disruptive use of technology for reaping opportunities in their businesses.

> As all of us know, ICT will certainly continue to play significant roles in contributing to economic development and wealth creation across the world, as well as in improving guality of life at the individual level. While technology itself may not necessarily help business keep up with changes, the applications and processes enabled by technologies have and will continue to add a great deal of value to businesses and individuals alike.

> It is therefore as timely as it is aptly for the HKICC2013 to focus on the "Technology Disruptions Transform Business", especially the event is held at the same time when APICTA 2013 will honor the most outstanding technology innovators of the region in business, public services, education, and startup areas. These exciting events will allow the world's technology leaders as well as regional ICT rising-stars to coverage in Hong Kong and share their insights on the future technology directions and trends to follow with various business sectors.

> I would like to express my appreciation and gratitude to the members of the Organizing Committee and the Programme Committee, as well as the staff members of the Hong Kong Computer Society, for their dedication and hard work. Special thanks must also go to the speakers and the panelists for their participations, and to all sponsors for their generous and unfailing support, without which the conference could not be successful.

all find the conference useful and enjoyable. Have a pleasant stay in Hong Kong!

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14



Finally, I would like to thank all delegates for taking part in this conference. I hope we will



26 - 27 November 2013, Hong Kong Convention and Exhibition Centre



MESSAGE FROM ORGANISER

Ir. Sunny LEE Wai-kwong, JP

Chairperson, HKICC2013 Programme Committee Vice-President (Administration), City University of Hong Kong

It is my great pleasure to serve as the chairperson of HKICC2013 Programme Committee. I would like to express my sincere appreciation to committee members, speakers from broad spectrums and regions, as well as many organising and supporting colleagues. Their effort and participation will ensure HKICC2013 a landmark event which promises to inspire conference delegates to excel and innovate.

Over the past decades, we have witnessed the great advancement of Information and Communication Technology (ICT) and the dramatic transformation and improvement it has made to our society.

To echo the conference theme this year, "Technology Disruptions Transform Business" – the conference will feature the hottest ICT trends, including Big Data, Mobility, Social Media and Media Marketing, and to examine and celebrate the significance of Technology Disruptions and its impacts to businesses and societies. In addition, we will stage a special session themed Mainland China with exciting topics delivered by outstanding Mainland experts.

I hope you can join me and many world-class ICT movers and shakers to exchange ideas and share insights surrounding this relevant and aspiration theme. I am sure you will find this conference a great investment of your time.

See you there!



NOTES TO DELEGATES

Registration

The Conference Registration hours will start from 08:15 to 08:45 on 26 - 27 November.

Information and Services

Should any information or services be required, please contact the Conference Secretariat at the Enquiry Counter, the Convention Foyer, from 08:45 - 17:30 on 26 - 27 November. You can also contact the members of the Organising Committee, who are identified by purple label on their identification badges.

Conference Sessions

Opening Ceremony: Theatre 1, 08:45 on 26 November; Closing Remarks: Theatre 1, 17:45 on 27 November. All the Conference Sessions will be held in the Theatre 1 on 26 -27 November.

Luncheons

The Luncheons will be held at Chancellor Room, L4, Hong Kong Convention and Exhibition Centre, from 12:20 – 14:05 on 26 November and 12:35 – 14:20 on 27 November. Please show your identification badge at the entrance for admission.

Coffee/ Tea Breaks

Coffee and tea will be served during the designated time at the Theatre Foyer.

HKCS Gala Dinner

The HKCS Gala Dinner will be held at Convention Hall, Hong Kong Convention and Exhibition Centre at 18:30 on 27 November. Please show your dinner ticket at the reception for admission.

Identification Badge

For security reasons and for the purpose of better service, please wear your identification badge at all times during the Conference. Your badge will serve as your admission to all Conference Sessions and Luncheons.

Dress

Business suit or equivalent is recommended throughout the Conference.

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16

Hong Kong International Computer Conference 2013

26 - 27 November 2013, Hong Kong Convention and Exhibition Centre

Seating

You may sit anywhere you prefer except those seats marked "Reserved".

Punctuality

In order not to delay the proceeding of the Conference and cause unnecessary waste of time, we specifically request your co-operation to be punctual.

Language

English is the official language of the Conference. Simultaneous Interpretation will be provided in mandarin session (Day 2 Keynote and Mainland China Perspective session)

Speaking

If you wish to speak at any session of the Conference, please first seek recognition from the session chairperson.

Personal Property

Please take good care of your personal belongings. Do not leave them unattended. The organiser will not be responsible for any loss or damage of your personal property.

Certificate of Attendance

Certificate of your attendance at the Conference may be issued upon request. Please contact the Conference Secretariat at the Enquiry Counter for the arrangement.

Handbook of the Conference

Certificate of your attendance at the Conference may be issued upon request. Please contact the Conference Secretariat at the Enquiry Counter for the arrangement.

Weather Conditions

The Conference shall be immediately cancelled if the typhoon signal No. 8 is hoisted or Black Rainstorm Warning is issued during the Conference. The morning session will be cancelled if the typhoon signal No. 8 or Black Rainstorm Warning is still issued at 06:00; the afternoon session will be cancelled if the above weather conditions persist at 11:30. Further arrangement due to such situation will be noticed.



Hong Kong International Computer Conference 2013 26 - 27 November 2013, Hong Kong Convention and Exhibition Centre

DAY 1 – 26 NOVEMBER 2013, TUESDAY

	Registration	
8:45 - 9:20	Opening Ceremony	
	Guest of Honour: Mr. Gregory SO Kam-leung, GBS, JP, Secretary for Commerce and Economic Development, The Government of the Hong Kong SAR	
	 On-stage Guests: Mr. Michael LEUNG, President, Hong Kong Computer Society & Chairperson, HKICC2013 Organising Committee Ir. Sunny LEE, JP, Chairperson, HKICC2013 Programme Committee 	
9:20 – 9:25	Programme Outline and Conference Proceedings	
	◆ Ir. Sunny LEE, JP, Chairperson, HKICC2013 Programme Committee	
	Keynote Session	
9:25 – 9:55	Topic: "When Technology Meets Art: Making of the West Kowloon Cultural District" ♦ Mr. Michael LYNCH, CBE, AM, Chief Executive Officer, West Kowloon Cultural District Authority	
9:55 – 10:20	Topic: "SAP our Customers Cloud Journey" ◆ Mr. Phillip MILTIADES, Head of SAP Managed Services, Asia Pacific Japan	
10:20 – 10:45	 Topic: "Global Insights on Succeeding in the Customer Experience Era" ♦ Mr. Chandru RELWANI, Senior Director, CRM Applications Product Management, Oracle Corporation, Asia - Pacific and Japan 	
10:45 - 11:05	Tea / Coffee Break	
	Plenary Session: "Big Data Transforms Business"	
11:05 – 11:30	Topic: "The Use of Big Data to Better Understand the Community"	
	◆ Mr. W. F. YUK, Assistant Director, Efficiency Unit, The Government of the HKSAR	
11:30 – 11:55	 Topic: "Unlock the Value from Big Data at the Speed of Business" ♦ Ms. Melissa RIES, Vice President and General Manager, Pivotal Asia Pacific & Japan 	
11:55 – 12:20	 Topic: "Google's Big Data Journey" ♦ Mr. Cory FRANZMEIER, Head of Cloud Platform, Asia-Pacific, Google Inc. 	
	Luncheon	
12:20 – 14:05	Topic: "Hacking Hong Kong Culture: From Dim Sum Labs to Dim Sum Bonds" ♦ Mr. Pindar WONG, Chairman, VeriFi (HK) Limited	
	Plenary Session: "Mobility"	
14:10 – 14:35	Topic: "APPcessorizing Everything" ♦ Mr. Stefan RUST, Chief Executive Officer, Exicon Limited	
14:35 – 15:00	 Topic: "Mobility and Type II Technology and Innovation Industry" Prof. XU Yan, Associate Dean, HKUST Business School, The Hong Kong University of Science and Technology 	
15:00 - 15:25	Topic: "Disruptive Mobile Innovations: Worldwide Trends and Cases" ♦ Mr. Jason CHIU, Chief Executive Officer, Cherrypicks Limited	
15:25 - 15:45	Tea / Coffee Break	
15:45 - 16:00	CPIT Awards 2012 - 2013	
	Plenary Session: "Social Media"	
16:00 – 16:25	Topic: "E-Commerce with the Integration of Social Media" ♦ Mr. Wilson YUEN, Founder and Director, TFI Digital Media Limited	
16:25 – 16:50	Topic: "Social Media, Customer Acquisition, and Loyalty Program" ♦ Mr. William CHAN, Cofounder and Director, Visual Squares Limited	
16:50 – 17:15	Topic: "Capitalize your Professional Network for Business Success" ♦ Mr. Eric YEE, Head of Talent Solutions, Hong Kong, Macau, and Taiwan, LinkedIn	
17:15 - 17:20	Lucky Draw of Grand Prize	
	End of Day 1	



DAY 2 – 27 NOVEMBER 2013, WEDNESDAY

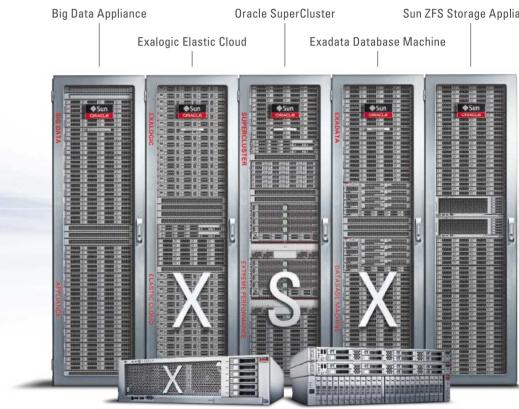
8:30 - 9:00	Registration
	Keynote Session
9:00 - 9:30	Topic: "China Enterprises' Transformation: From Information to Internet - Trends and Opportunities of the
	China IT Market"
9:30 - 9:55	 Mr. Wilson WAN, Managing Director, Business Value Magazine, China Topic: "IBM Global Technology Outlook 2013"
5.50 - 5.55	 Mr. Samson TAI, Chief Technologist, IBM Innovation Network, Hong Kong
9:55 - 10:20	Topic: "Big Data without a Cloud - Early Experiences in China"
	◆ Mr. Ronald RAFFENSPERGER, Chief Technology Officer, IT Solutions Sales, Huawei Technologies Company Limite
10:20 - 10:45	Topic: "How to Turn Big Data from Buzzword to Polyglot Heaven"
10.45 11.05	Dr. YAN Shi Xing, Program Director, Greater China, HP Labs Singapore
10:45 - 11:05	Tea / Coffee Break
11.05 12.25	Discussion Panel: "Mainland China Perspective" Topic: "Cloud Technology Development in China to Enable Greater Collaboration and Create New Values"
11:05 – 12:35	
	 Moderators: Dr. David CHUNG, Chief Technology Officer, Hong Kong Cyberport Management Company Limited
	 Dr. Hareton LEUNG, Associate Professor, Department of Computing, Hong Kong Polytechnic University
	Panelists:
	Mr. CHENG Hui, Board Director, OpenStack Foundation
	◆ Mr. Tony CHIU, Director, Technology Consulting Services, Sinosoft (International) Company Limited
	 Dr. Lydia LI, General Secretary, Shenzhen Nanshan Venture Capital Club and Managing Director, Cloud Venture Bas Mr. Wilson W(A), Managing Director, Rusiness Value Managing, China
	 Mr. Wilson WAN, Managing Director, Business Value Magazine, China Luncheon
12:35 - 14:20	Topic: "2013 – the 50th Anniversary of the First Computer in Hong Kong"
	♦ Mr. Quito BARROS, Former IBMer and Former CLP Officer
	Mr. Anthony O, Former Sales Director, IBM China / Hong Kong Limited
	Discussion Panel: CXO Panel - Business Alignment and Value Creation
	Sub-Session A: Internal - Facing Group
14:25 - 15:55	Topic: "Innovating the Business – The Changing Role of the CIO and IT Departments"
	Moderator:
	 Mr. CHAN Chee-sing, Group Editor, Questex Asia Limited
	Panelists:
	 Mr. Henk ten BOS, Chief Information Officer, Ageas Insurance Company (Asia) Limited Mr. Richard LEUNG, Senior Vice President and Co-Head of the IT Division, Hong Kong Exchanges and Clearing Limite
	 Mr. Michael MA, Head of Information Technology, Hospital Authority
15:55 - 16:15	Tea / Coffee Break
	Sub-Session B: External Group
16:15 - 17:45	Topic: "Disruptive Technologies – How Can IT Truly Serve the Consumer?"
	Moderator:
	◆ Prof. Andrew C. F. CHAN, SBS, JP, Director, EMBA Program and College Head, Shaw College, The Chinese
	University of Hong Kong
	Panelists:
	 Mr. Andy BIEN, Chief Information Officer, Airport Authority of Hong Kong
	 Mr. Andre BLUMBERG, Director, Information Technology, CLP Power Hong Kong Limited Mr. S. K. CHEONG, General Manager, Television Broadcasts Limited
	 Mr. Andrew SCHULTZ, Chief Financial Officer and Head of Strategy, CSL Limited
17:45 -17:55	Lucky Draw & Closing Remark
	Mr. Michael LEUNG, President, Hong Kong Computer Society
17:55	END OF CONFERENCE
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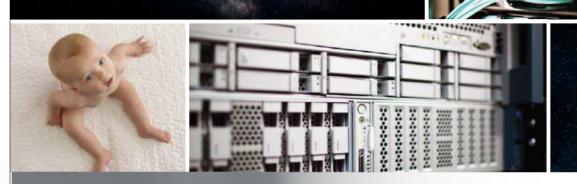


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More companies run their businesses



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Huawei Technologies Company Limited

Huawei is a leading global information and communications technology (ICT) solutions provider. To adapt to the revolutionary transformations taking place in the IT industry, Huawei is continually developing customer-oriented strategies and technologies. Specifically, Huawei's innovations are extending from telecom carrier networks to the enterprise and consumer businesses, and Huawei will collaboratively develop the cloud-pipe-device business across these fields.

Huawei Enterprise is one of Huawei's three Business Groups (BGs). By leveraging Huawei's strong R&D capabilities and comprehensive technical expertise, we openly cooperate with partners in the enterprise business domain. We understand customer needs and are committed to providing wide-ranging and efficient ICT solutions and services to enterprise customers of all sizes. Our customers are in various types of vertical markets, such as government and public sector, finance, transportation, electric power, energy, commercial businesses, and ISPs. Huawei's leading solutions and services cover IP network infrastructure, unified communications and collaboration (UC&C), and cloud computing & data center.

Looking ahead, Huawei Enterprise will work with its global enterprise customers and partners to jointly embrace the challenges brought about by ICT transformations, build a favorable industry ecosystem, and promote the development of the ICT industry and society at large.



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IBM opened for business in Hong Kong in 1957, and has since played a pivotal role in Hong Kong's development and transformation. For more information about IBM, visit www.ibm.com/hk .

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- Our mission is to help organizations become bes-run businesses.
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28

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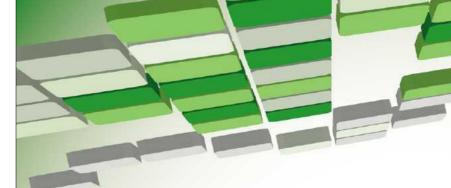












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What Happened in

Popular Culture 1984 -**Popular Films** The Killing Fields A Passage To India

Technology in 1984

AT&T Broken Up The first Apple Macintosh goes on sale Sony and Philips introduce the first commercial CD Players The Space Shuttle Discovery has its maiden voyage Genetic fingerprinting or DNA profiling was developed and is now in wide by Forensic scientists when obtaining evidence in a crime

Last but not least. Computerworld Hong Kong was born

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"CPIT programme gives IT practitioners the domain knowledge and the key to their next levels of career advancement."

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HKITPC successfully has obtained funding from HKSAR Government under the Professional Services Development Assistance Scheme (PSDAS) on a 18-months program to further promote value of ICT certification. *

Upcoming Events:

- CIO Survey on value of ICT certification
- providers in PRD China
- Promotional seminars to local IT professionals
- Accelerated program to corporate for certification
- CPIT training classes are available
- One-day forum to promote HKITPC and the latest certification trend in HK and international ICT industry

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The Government of the Hong Kong Special Administrative Region

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36

Certified Professional of IT (CPIT) by Hong Kong Institute for IT Professional Certification (HKITPC)

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Master Level:

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http://www.hkitpc.org/en/news events/index id 29.html

Ir. Stephen K M Lau, JP Chairperson, HKITPC Vice President (Executive), HKCS "CPIT provides the much-coveted qualifications to reaffirm IT professionals' standing and



Mr. Daniel S C Lai, BBS, JP GCIO, OGCIO

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