Hong Kong Housing Society

Hong Kong Housing Society is a non-government organization aiming to serve the needs of the Hong Kong community in housing and related services. We strive to be a world-class housing solution provider and innovator with leadership in quality, value for money and management. We put **Customer**, **Quality**, **Talent** and **Prudence** as the core values that support our guiding principles.

Manager (IT Project)

[Ref: M-ITP]

The Job

- Manage Desktop support and operation team.
- Manage Data Center, Desktop support, Operations and Service desk function of IT.
- Support system Implementation, project management, audit and disaster recovery activities.
- Improve service quality and ensure capacity is proactively managed.
- Ensure Service Level Agreements for the enabling technologies are adequate, updated and relevant.
- Coordinate between external IT vendors and users to ensure successful execution of services and projects.
- Report periodically to the manager on operation, project, and budget management status.

The Person

- Bachelor Degree or above in Information Technology/Computer Science or equivalent.
- 15 years' experience in IT industry.
- At least 10 years of experience in managing IT infrastructure operations in Problem, Incident, Change, Configuration, Capacity and Performance and Availability management processes, devising standard operational procedures as per industry best practices, and service level delivery and management.
- In depth knowledge of ITIL, certified and follow ITIL concept to operate DC and support team services.
- Capable of meeting deadlines and working under pressure.
- Proactive, highly self-motivated problem solver with strong analytics and attention to detail.
- Good team player with excellent communication skills to serve internal and external customers, including spoken and written English and Chinese.

Attractive remuneration package will be offered to suitable candidates. To apply, please send your application with full resume and reference quoted to **Human Resources Manager** by fax: **2882 4466** or through online application: https://careers.hkhs.com/

Applicants not invited for interview within 8 weeks may consider their applications

unsuccessful.

You are welcome to visit our website www.hkhs.com to learn more about us.

Personal data provided by job applicants will be used strictly in accordance with the Housing Society's personal data policies which is available in our website and obtainable upon request. Applicants may be considered for other suitable positions within the Housing Society and all personal data of unsuccessful candidates will be destroyed within 6 months upon completion of the relevant recruitment exercises.