



## **IT Support Engineer**

### **Job Responsibilities:**

- Provide desktide (maintenance) support on hardware, software and application for user
- Provide helpdesk and remote IT support if necessary
- Provide network and server support (backup and monitoring)
- Assist in managing hardware & software inventory and maintain up-to-dated inventory record
- Communicate with vendors for all IT related work such as facilities purchasing and repairing

### **Requirements:**

- DSE / Diploma in Computer Science or related discipline
- 1 - 3 years IT support experience
- Knowledge of Microsoft Windows (7 / 10), Microsoft Office and Email (Outlook / Lotus Notes)
- Hands on experience in PC problem diagnosis and end user support
- Experience in supporting Windows Server & Linux platform will be an advantage
- CCNA / MCP / MCSE holder is preferred, but not a MUST
- Knowledge of LAN / WAN and TCP / IP
- Can work under pressure and independently
- Good analytical and problem solving skills
- Good team player, self-motivated, communication skills and hard-working
- Good command of spoken and written English and Chinese
- Immediately available is preferred

**Working Location:** Multi-location

We offer 5-day week, excellent career opportunities, remuneration and benefits to the right candidates. If you have the desire for an exciting and rewarding career, please send us your resume, stating your notice period, present and expected salary to [job@asl.com.hk](mailto:job@asl.com.hk)

To learn us more, please visit our website: [www1.asl.com.hk/](http://www1.asl.com.hk/)