

## **Cyber Security Support Engineer**

## Job Highlights:

- Listed IT Solution company
- Protect clients' security by providing continuous support services
- High Diploma or above in IT disciplines

## **Job Responsibilities:**

- Provide IT support services to our Clients, ranging from MNC, Enterprise, to Government
- Security infrastructure projects / on-going support services
- Assist in project lifecycle, from implementation, system installation, testing, to ongoing support.
- Work closely with senior members in deployment & troubleshooting stages
- Handle customer technical enquiries and issues
- 24x7 roster support may be required (extra allowance bonus)

## **Job Requirements:**

- High Diploma or above in IT related disciplines
- Knowledge in Security solutions, e.g. firewall / Data Loss Prevention / email gateway / EDR / 2FA, etc.
- Experience in one or more leading security products, such as Checkpoint, Palo-Alto, Imperva, Symantec, McAfee, RSA, and/or Cisco.
- Team player, self-motivated and can work independently
- Good communication, interpersonal and problem solving skills
- Good command of written and spoken English and Chinese, Cantonese speaking is required
- Candidates with less experience will consider as Assistant Security Support Engineer

We offer 5-day week, excellent career opportunities, remuneration and benefits to the right candidates. If you have the desire for an exciting and rewarding career, please send us your resume, stating your notice period, present and expected salary to job@asl.com.hk

To learn us more, please visit our website: www.asl.com.hk