

China Construction Bank (Asia) Corporation Limited [“CCB (Asia)”] is the retail and commercial business platform of China Construction Bank Corporation [“CCB”] in Hong Kong. CCB (Asia) offers a wide array of banking products and services to customers, including consumer banking services, commercial banking services, corporate banking services, private banking services and cross-border financial services, etc.

We’re inviting high caliber professionals to share our vision and mark our success together.

Application Engineer

Principal Accountabilities

- Respond to the 1st line Application technical problems in a timely manner that occur abruptly and require immediate solutions
- Identify technical issues and provide technical support and solutions to internal and external stakeholders
- Perform analyses on application functionality and suggest improvements
- Maintain and update technical documents and procedures as specified by Application or Software change request, Operation Manuals, Job Sheets and Process Flow
- Assist process automation and coordinate with application development and technology services team to improve service quality
- Recommend workable ideas for improvements in workflow, productivity and service level
- Assist to manage projects for Data Center Operations efficiency improvements and coordinate with other working teams for project activities and operation acceptance testing

Job Requirements

- Bachelor Degree in Computer Science, Information Technology, or related disciplines
- Minimum 5 years related work experience, preferably gained in banking or financial industry
- Experience in 1st line Application Support / outsourcing service is required
- Experience in Application support, trouble-shooting and Control-M workload automation
- Experience in Microsoft SQL/Oracle DB
- Knowledge of multiple technical platforms such as UNIX/Linux and PC environments is preferred
- Good command of spoken and written English and Chinese (including Putonghua)
- Good communication, interpersonal, negotiation, organizational, problem solving, analytical skills and project management skills
- Mature and able to work under pressure
- Work during non-office hours

To apply, please send the detailed resume together with your current and expected salary stated via email at recruithk@asia.ccb.com.

Applicants who are not contacted within 8 weeks may consider their applications unsuccessful and their personal data will be retained by the bank for a period up to two years.

All information provided by applicants will be used for recruitment purposes only and will be used strictly in accordance with the bank’s personal data policies, a copy of which will be provided upon request.