



IT Manager / Assistant IT Manager / IT Officer (Smart Campus Infrastructure) in the Computing Services Centre

The Computing Services Centre (CSC) at City University of Hong Kong manages the University's Information Technology infrastructure and services covering Data Centre Operations, Cloud and System Hosting, Research Computing, Communication and Networking, Workspace Technologies, Audio Visual Technologies, and other related IT disciplines to support the University's operations. The Centre has about 100 staff and contractors currently.

The University has a clear goal of making the campus smart and creating integrated user experience for research, teaching, learning, and administrative activities. We are hiring two like-minded IT professionals at IT Manager & Assistant IT Manager levels to embark on digital initiatives related to Smart Campus such as building management system modernization, in-door navigation using beacons, space management and booking systems, modern access control system, mobile identity, and building automation using Internet of Things (IoT) sensors. Main duties include to:

Duties

- Plan, design, implement, and document smart-campus related IT projects;
- Monitor, track, and take actions to continuously enhance service level and user experience;
- Conduct solutions research and prepare proposals on innovative uses of technology to support the University operations;
- Prepare tender specifications and monitor IT & ELV related implementation in building and refitting projects;
- Communicate with internal staff and all University members to understand their requirements, and implement IT solutions to address their needs;
- Work with vendors in implementing effective and secure IT solutions;
- Ensure openness of data for analytics projects and system integrations;
- Prepare related system documentations; and
- Perform any other duties as assigned.

Requirements

- A Master and/or Bachelor's degree in Information Systems/System Engineering/Electrical Engineering/Information Technology or related disciplines, with **at least 10 years' work experience**;
- Practical project management experience with professional certificates preferred but not mandatory;
- Literacy of using Microsoft Project or other similar project management tools to plan and track project status and resources;
- Understanding of Operational Network protocols such as BACnet, OPC, LoRaWAN, etc;
- Understanding of microservices architecture and APIs;
- Knowledge of IoT (ecosystem, architecture, management, etc) applicable to hospitality or higher education sector with variety of rooms;
- Strong analytical skills, good interpersonal and communication skills;
- Self-driven, proactive, explorative, analytical, and problem-solving attitude; and
- Good command of written and spoken English and Chinese.
- Applicants are required to submit a one-page covering letter explaining suitability for the position.

Candidates holding a degree with less than 5 years' relevant experience may be considered for appointment as Assistant IT Manager or IT Officer. Shortlisted candidates will be invited for a written test.

Salary and Conditions of Service

Remuneration package will be highly competitive, commensurate with qualifications and experience. Initial appointment will be made on a fixed-term contract; fringe benefits include gratuity, leave, medical and dental schemes.

Information and Application

Further information on the post and the University is available at <http://www.cityu.edu.hk>, or from the Human Resources Office, City University of Hong Kong, Tat Chee Avenue, Kowloon Tong, Hong Kong [Email : hrojob@cityu.edu.hk/Fax : 2788 1154 or 3442 0311].

To apply, please submit an online application at <http://jobs.cityu.edu.hk>. The closing date is **20 November 2020**. Applications will receive full consideration and only shortlisted applicants will be contacted. The University's privacy policy is available on the homepage.

City University of Hong Kong is an equal opportunity employer and we are committed to the principle of diversity. Personal data provided by applicants will be used for recruitment and other employment-related purposes.

Worldwide recognition ranking 48th, and 4th among top 50 universities under age 50 (QS survey 2021); 1st in the World's Most International Universities (THE survey 2020); 1st in Engineering/Technology/Computer Sciences in Hong Kong (ARWU survey 2016); and 2nd Business School in Asia-Pacific region (UT Dallas survey 2017).