



EDPS Systems Ltd., a prestigious IT company in providing quality contract manpower to Government and major corporations, is urgently looking for high calibre professionals.

Technical Specialist (Office Automation / Windows 7/8/10 / IT Security / Helpdesk)
Reference no.: EDPS – PO20091101

Responsibilities:

Contract to a government department to perform the followings:

- Provide support to end-users to resolve security, workstation, Lotus Notes and mobile device issues;
- Support and maintain common systems;
- Assist the project manager to oversee the implementation of IT projects; and
- Participate in other implementation and support activities including endpoint, network and security measures implementation.

Requirements:

- Degree/Higher Diploma holder in Computer Science or equivalent;
- Minimum 6 years of IT working experience;
- Minimum 4 years experiences as Technical Lead or similar capacity;
- Possess substantial knowledge and experiences in helpdesk operations and provision of technical support services to sustain round-the-clock operation of users;
- Skillful and experienced in system and client support;
- Capable to work well under pressure and provide prompt response to resolve user issues;
- Excellent inter-personal skills to communicate effectively with users and contractor;
- Solid knowledge on Domino Notes, Microsoft Windows Server, Active Directory, MDM, intranet, server virtualization platform, security products, mobile and endpoint software;
- Preferably familiar with government procurement procedures, as well as government standards, guidelines and methodologies;
- Provide 24/7 on-call services and work outside normal office hour if needed; and
- Good communication and interpersonal skills.

Interested parties please send detailed resume with present/expected salary to HR Department.

Address: Room 1202, 12/F, Harcourt House, 39 Gloucester Road, Wanchai, Hong Kong.

Email: hr@edps.com.hk

Tel: 2838-6813

Fax: 2838-6776