



EDPS Systems Ltd., a prestigious IT company in providing quality contract manpower to Government and major corporations, is urgently looking for high calibre professionals.

Systems Analyst (Office Automation / IT Operation Management / Wireless and Mobile)

Reference no.: EDPS-PO20080402

Responsibilities:

Contract to a government department to provide helpdesk and operation support for the implementation of Compulsory Home Quarantine Arrangement.

- Support project manager to oversee the call centre service at the control centre as well as the mobile app and wristband installation and related operation at the control points;
- Monitor and examine contractors services;
- Support the problem diagnosis resolution;
- Carry out liaison work and coordination support;
- Review the operational workflow and control measures;
- Compile management report and related statistic; and
- Carry out any other activities which are necessary for the satisfactory completion of the operation.

Requirements:

- Degree/Higher Diploma holder in Computer Science or equivalent;
- Minimum 4 years of IT working experience;
- Minimum 1 year experience as Systems Analyst or similar capacity;
- Experience in Office Automation, IT Operation Management and Wireless and Mobile;
- Experience in helpdesk/ call centre related work is preferable;
- Shift duty is required;
- Work in an office on Hong Kong Island and may occasionally discharge the duty at other designated location in Hong Kong; and
- Good communication and interpersonal skills.

Interested parties please send detailed resume with present/expected salary to HR Department.

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Email: hr@edps.com.hk

Tel: 2838-6813

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