



EDPS Systems Ltd., a prestigious IT company in providing quality contract manpower to Government and major corporations, is urgently looking for high calibre professionals.

**Project Manager (Data Management / IT Operational Management /
Wireless and Mobile)**

Reference no.: EDPS – PO20080401

Responsibilities:

Contract to a government department to supervise helpdesk and operation support for the implementation of Compulsory Home Quarantine Arrangement.

- Manage the call centre service at control centre as well as the mobile app and wristband installation at the control points;
- Undertake managerial role to oversee the call centre service and operation support delivered to the public;
- Monitor service delivery and contractors;
- Review operational workflow and advise improvement measures;
- Provide executive support to senior management and stakeholders; and
- Carry out any other activities which are necessary for the satisfactory completion of the operation.

Requirements:

- Degree/Higher Diploma holder in Computer Science or equivalent;
- Minimum 8 years IT working experience;
- Minimum 2 years experiences as Project Manager or similar capacity;
- Experience in Data Management, IT Operational Management and Wireless and Mobile;
- Experience in helpdesk/call centre related work is preferable;
- Shift work is required;
- Normally work in an office on Hong Kong Island and may occasionally discharge the duty at other designated location in Hong Kong; and
- Good communication and interpersonal skills.

Interested parties please send detailed resume with present/expected salary to HR Department.

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Email: hr@edps.com.hk

Tel: 2838-6813

Fax: 2838-6776