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Senior Technical System Engineer - Windows Platform, MS SQL Server, Azure

Duties:

- Serve a contract assignment under InfoTech's headcount, full-time second to serve a client with a public transport;
- Provide support for new IS/IT projects;
- Change, problem and incident handling;
- Assist in system upgrade, administration and documentation update;
- Assist in problem analysis, report and providing solutions to incidents;
- Assist in managing, troubleshooting and supporting IT infrastructure.

Technical background and knowledge of the majority of the following areas:

- MS SQL Server 2008 or above database servers cluster and AlwaysOn;
- Windows Server 2008 or above and clusters;
- MS Azure support including IaaS, PaaS, APIM (API Management), etc.
- System Center Configuration Manager (SCCM) 2007 or above;
- VMware virtualization platform;
- System programming skills using PowerShell, shell script, etc.

Attributes/Working experience:

- Minimum 8 years' IT experience in which minimum 5 years' relevant experience in IT infrastructure and end user support especially with 2 years' specialized experience in Windows Server, MS SQL Server and 1 year's in MS Azure;
- Self-initiative, work with passion and a can-do attitude;
- Able to work independently and under pressure to meet defined schedule/deadline;
- Good team player;
- Sound problem-solving and analytical skills;
- Good interpersonal and communication skills in written, spoken English and Chinese, preferably Putonghua;
- Experience in supporting sizeable and complicated IT infrastructure is an advantage;
- Possession of related IT certification is an advantage.

Academic requirements:

- Degree or Higher Diploma in IT, Computer Science or equivalent.

Original JD

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