



## Alibaba Cloud Intelligence Technical Account Manager HongKong, China

Location : Hong Kong, China

Category : Technology - Operations and maintenance

Work experience requirement : 5+ Years

Educational Requirement : Bachelor

### Job Description

1. To understand the business scenarios of large enterprises, cooperate with the IT, application architecture and personnel of the enterprise, sort out and analyze the existing IT architecture of the customers, assist and provide the IT plan for the overall planning of the IT, and to promote the provision of the pre-sales architect Design of the landing, implementation and delivery work.
2. Help large enterprises to develop IT architecture and business processes, including best practices, exception handling mechanisms and problem contingency plans based on Alibaba cloud product and technical system.
3. Promote the use of cloud computing services and solutions in the process of technical problems, and constantly improve the problem handling mechanisms and processes, and work with Alibaba cloud service experts, product experts directly to ensure that enterprise technology issues to solve effectively.
4. Regular communication with the user (on-site or remote), to ensure that users have health, stable on-cloud operation and to enhance customer experience.

### Job requirements

1. More than 5 year-experience in project management, logistics, medical, retail and quick sales, automotive, electronics, finance and other industries large-scale Internet applications (or group-type enterprise application) server development, maintenance, optimization experience, more than 3 years project management experience.
2. Have rich project management experience, good at promoting cross-sectoral implementation of complex projects and a strong ability to take results.
3. Excellent communication skills, teamwork experience, professionalism and learning ability.
4. Excellent document writing skills, speech skills, and technical training capabilities.
5. Strong ability to withstand pressure and execution, and can accept a certain frequency of travel.
6. Language proficiency in both Cantonese and English.
7. Satisfy one or more of the following conditions:
  - Familiar with one or more of data management technologies such as Oracle, DB2, SQL Server, MySQL, Postgresql, NoSQL, etc., have practical experience in production system application, can independently complete the deployment of related products, troubleshooting, and performance tuning jobs.
  - Familiar with one or more of Nginx, JBoss, WebLogic, WebSphere, Dubbo and other middleware products.
  - Familiar with Java / C / C ++ / Python / PHP / GO at least one of the development language, and its corresponding development framework under the multi-threaded, high concurrent processing mechanism.

8. Preferred:

- ACP (Ali cloud professional certification), ACA (Ali cloud senior certification), ACM (Ali cloud master certification) is preferred.
- Of large-scale application development or operation and maintenance experience on Alibaba cloud.

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