PCCW Solutions®

Assistant Systems Specialist (Infrastructure)

The Job:

- Carry out console management, remote monitoring and support of IT infrastructure including LAN / WAN, Servers / Network & Storage
- Manage and execute the job process according to the pre-defined work schedule
- Responsible for Incident Management, Change Management, Problem Management, case escalation and follow-up
- Adhere to command center security policy
- Perform shift duty

The Person:

- Higher Diploma or above in Information Technology, Engineering or related disciplines
- 2 - 3 years' experience in Command Center
- Knowledge of Windows / Unix / Network basic operation is preferred
- Strong initiative to learn with customer service oriented and ownership mind
- A good team player with analytical & problem-solving skills, self-motivation and good interpersonal skills
- Good command of spoken and written English and Chinese

Interested candidates are encouraged submit their CV/ resume along with the current and expected salaries to this link:
https://pccw.taleo.net/careersection/ex/jobsearch.ftl?lang=en or email to
hrpccws@pccw.com .