

## **Analyst Programmer / Programmer – Telecom Billing**

### **The Job:**

The successful candidate will participate in a Digital Transformation Project for the largest telecommunications company in Hong Kong – by transforming the legacy systems through the latest digital solution on agile architecture to support the next generation of CRM & Billing systems. The new CRM & Billing Systems will provide the first class Customer Experience via innovative functions and features.

He / She will be responsible for application development and ongoing maintenance support with the following scope of duties:

- Assist System Analyst / team leader in requirement study, analysis, design, documentation and co-ordination with users, technical and operations teams
- Develop and maintain application programs
- Prepare test plan, test cases/scripts, test environments, data and perform testing
- Support user acceptance testing and system implementation
- Prepare system and operations documents
- Provide ongoing user and application support

### **The Person:**

- Degree holder in Computer Science, Information Technology or related disciplines
- A minimum of 2 years' experience in IT profession
- Knowledgeable and experienced in business support of Telecom Billing (mediation, rating, invoicing, payment, dunning, general accounting and other billing related processes)
- Proficiency in SQL, PLSQL, Oracle DB, Unix shell script, C language is preferred
- Effective verbal and written communication in English and Chinese
- Good analytical, inter-personal and problem solving skills
- Good team player, positive attitude, innovative, self-initiating, eager to learn and share with other team members, hardworking, able to work under pressure and work independently
- **Candidates with less qualification and experience will be considered as Programmer**



Interested candidates are encouraged submit their CV/ resume along with the current and expected salaries to this link:

<https://pccw.taleo.net/careersection/ex/jobsearch.ftl?lang=en> or email to [hrpccws@pccw.com](mailto:hrpccws@pccw.com) .