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## About HKSPIN

*The HKSPIN group aims to provide a leading forum for open and free exchange of software process improvement experiences and practical ideas. It focuses on promoting disciplined software engineering practices, software process improvement proceedings, software quality, and achieving higher levels of process quality and professional understanding through skills training and information exchange.*

## HKSPIN Website:

[http://www.hkcs.org.hk/en\\_hk/sg/hkspin/index.asp](http://www.hkcs.org.hk/en_hk/sg/hkspin/index.asp)

Dear Members and Friends,

We have adopted a new format for our newsletter to make it more attractive and improve its readability. Hope you like this change.

We are looking for interested members to join our executive committee to provide advice and help to organize various activities. If you are interested or know someone who may be interested in joining us, please drop us a note.



Dr. Hareton Leung

## Articles

### Three Levels of Process Improvement

This article presents three levels of process improvement: incremental, redesign and rethink. It is important to match the expectation with the appropriate approach used, taking into consideration the uniqueness of each organization.

Bob Curtice is Vice President, Performance Improvement Associates LLC, and a Research Associate at the Babson Center for Process Management.

<http://www.businessprocesstrends.com/publicationfiles/04%2D05%20ART%20Three%20Levels%20%2D%20Curtice%20Epdf>

### The Challenge of "Good Enough" Software

This article is a slightly updated version of the original that was published in American Programmer magazine in 1995. The author's ideas are rooted in his experiences at Apple Computer in the late 80's, and Borland in the early nineties. This article was treated as a counter-culture rant in 1995. But today, the agile development movement, which exemplifies these ideas, is well established.

James Bach is founder and principal consultant of Satisfice, Inc., a software testing and quality assurance company. Mr. Bach began his career as a programmer, tester, and SQA manager in Silicon Valley, focusing on market-driven software development. He has worked at Apple, Borland, a couple of start-ups, and some consulting companies, including a stint as chief scientist at STLabs, an independent software testing laboratory.

<http://www.satisfice.com/articles/gooden2.pdf>

## Useful Web Sites

### The Software Quality Page

[www.swquality.com/users/pustaver/index.shtml](http://www.swquality.com/users/pustaver/index.shtml)

This Web site connects you to the world of software quality, standards, and process improvement. The Software Quality Web site contains links to areas including software quality and testing, software inspections and reviews, quality and process metrics, software quality assurance, and other standards, as well as provides helpful links to other software and quality organizations.

### Software Q&A and Testing Resource Center

[www.softwareqatest.com](http://www.softwareqatest.com)

There are many categories of questions and answers when it comes to software quality and assurance testing. This Web site breaks them down into categories that include frequently asked questions, testing resources, test tools, site management tools, jobs, news, and more.

### Information Technology Library (ITL)

[www.itl.nist.gov](http://www.itl.nist.gov)

ITL has been charged to lead the USA in utilizing existing and emerging IT to meet national priorities that reflect the country's broad-based social, economic, and political values and goals. Its extended charge continues under the Federal Information Security Management Act to develop cybersecurity standards, guidelines, and associated methods and techniques. ITL is addressing the major challenges faced in the areas of homeland security and electronic voting.

## Executive Committee 2008

Hareton Leung (Chair)  
Lawrence Lo (Secretary)  
Benedict Lam (Programme)  
Daniel Wong (Editor)  
William Kwan  
Roy Ko  
George Leung  
K. H. Li  
Yvette Lui  
Andrew Tang

## Contact Us:

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## Event Calendar

	Date	Names	Locations	Web sites
1	22.09.08	7th China System and Software Process Improvement Annual Meeting	Nanjing, China	<a href="http://www.cs-pin.org.cn/cspi/dhtz_detail.asp?id=1171">http://www.cs-pin.org.cn/cspi/dhtz_detail.asp?id=1171</a>
2	22.09.08	Systems Engineering/ Test and Evaluation Conference	Canberra, Australia	<a href="http://www.sapmea.asn.au/conventions/sete2008/index.html">http://www.sapmea.asn.au/conventions/sete2008/index.html</a>
3	29.09.08	STARWEST 2008 Software Testing Analysis & Review Conf	Anaheim, CA, USA	<a href="http://www.sqe.com/starwest/">http://www.sqe.com/starwest/</a>
4	23.03.09	The SEPG North America 2009 Conference	San Jose, CA, USA	<a href="http://www.sei.cmu.edu/news-at-sei/whats-new/2009sepgcall.html">http://www.sei.cmu.edu/news-at-sei/whats-new/2009sepgcall.html</a>