<u>IT Specialist (System Engineer) –</u>
<u>Windows Platform</u>

HACTL Solutions Limited (HSL), a sister company of Hong Kong Air Cargo Terminals Limited (Hactl), was incorporated in 2009 to provide technology and services to air cargo terminal and logistics industry. The first mission of HSL was to develop, implement and support COSAC-Plus, a world-class air cargo terminal management solutions product. The aim was to leverage HSL's expertise to create a new system to preserve Hactl's technological lead in the industry. COSAC-Plus is a new generation air cargo management system equipped with 400 functions and features, handling over 1 million data transactions every day. Airlines, freight forwarders, Hong Kong Airport Authority and related government departments use the system to manage all air cargo handled by Hactl. Today, there are 4,000 users depend on the system to monitor status, process documentation and customs clearance every day.

Duties

- Perform support and administration of Microsoft Windows Environment
- Ensure all Microsoft Windows Environments / Services are stable and meet the corresponding service level agreement (SLA)
- Manage windows environment capacity, performance, security, availability and release upgrade
- Resolve windows incidents and problems and liaise with vendor as necessary
- Automate routine tasks and transfer operational knowledge to data center operators and/or IT Service Desk
- Prepare and maintain Windows related documentation and operation manuals
- Ensure that assigned projects are properly estimated, planned and progressed according to the agreed plan
- Assess, design, develop, recommend and implement solutions for fault, performance, capacity, disaster recovery, and configuration management for Windows Platform
- Provide 7 x 24 production support on a roster basis

Qualifications

- Degree in Computer Science, Information Technology or other related discipline
- 4–5 years solid windows administration, implementation and production support experience
- Solid skills in Microsoft OS (WIN2003, 2008/R2 & 2012/R2), Microsoft's Active Directory, Microsoft IIS, SCOM, Sharepoint, Exchange & Messaging, Virtualization platform (Microsoft Hyper-V & VMWare), File Sharing and Printing Service
- Proven experience with various security patching systems including Microsoft's WSUS Server or any other third party application
- Familiar with the operation of Mobile Device Technologies
- Familiar with Load Balancer, Firewall, Remote Accessing Application (e.g. Citrix Server & Windows Terminal Service), PC LAN (e.g. Windows 7, Windows 8) and Windows PowerShell scripts
- Proactive and good team player, with keen attention to detail

We offer 5-Day Week with a competitive and comprehensive remuneration package including End-of-Contract Gratuity, cross-district transportation allowance, medical insurance (including out-patient & hospitalization), dental assistance scheme, topped-up MPF contribution and dependant's benefit.

Written applications with full resume detailing experience, qualifications and expected salary; and a copy of the exam results or transcript should be sent either by post or e-mail to:

By Post: Human Resources Department, 6/F North Office Block, SuperTerminal 1, Hong Kong International Airport, HK
By email: jobs.hsl@hactl.com

To know more about us, please visit our corporate website at: http://www.hactl.com